

QUALITY POLICY

SafetyLink is a worldwide supplier of innovative, competitive and quality height safety equipment. We pride ourselves on delivering quality products in a timely manner. Our professional approach to meeting our customers needs is a high priority and our technical support team is highly skilled and easily accessible. SafetyLink's experienced technical team is complemented with comprehensive installation manuals, product sheets and specifications.

To ensure our vision is realised SafetyLink maintains a practical yet detailed quality management system in line with the principles set out in ISO 9001:2015 Quality Management Systems Requirements. SafetyLink is committed to meeting all obligations and requirements of this standard, including legislative, and has chosen to attain third-party certification to achieve this.

Our commitment follows the following key principles:

- Preventing nonconformity, accidents, incidents, and undesirable occurrences and should this fail, investigating the causes and providing effective rehabilitation and remediation.
- The satisfaction of customers, both external and internal, shall be the primary focus of the quality management system.
- The implementation and maintenance of this Management System to enhance customer satisfaction and adherence to legislative requirements.
- To providing appropriate resources, support and training to ensure effective implementation of the management system.
- Establishing appropriate objectives and review SafetyLink's performance against them.
- Assessing risks and implementing effective controls to address those risks.
- To continuously improve the management system.
- Consulting workers and using this consultation in continuous system improvement.
- Providing a workplace that does not tolerate discrimination, harassment, bullying or unethical behaviour and investigates and acts on all reported instances.
- SafetyLink's management team is fully committed to the quality policy through participation, providing resources and leading by example.

This policy is communicated to staff, is available to the public on request and is reinforced through the actions of management.

SafetyLink's performance against its objectives will be reported to employees.

Through this management system SafetyLink Pty Ltd aims to achieve and maintain an exemplary reputation for the quality of its products and the service it provides.

Approved By: Robyn Hopper

Approved Date: Friday, June 12, 2026